

Most Frequently Asked Questions

1. What are your modes of payment?

Answer: We currently only have GCash, PayPal, and Credit Card.

2. Is COD available?

Answer: Cash On Delivery (COD) is not available.

3. Do you accept Cash Pickup?

Answer: No to Cash Pickup.

4. Available for Pickup?

Answer: Yes, available for pickup once paid.

5. Is it the customers who must shoulder the shipping charges?

Answer: Yes, shipping fee will be charged to the customer.

6. Can I post it on my Shopee account, then you prepare the order?

Answer: Yes, it can be. We will prepare the order but, if the courier needs a waybill, we will not be able to ship the items.

7. If someone order to me, what will be the process?

Answer: Place the order on itechwholesaler.com and paid the amount using the available payment method. Make sure that the shipping address will be your customer's address.

8. Do you issue a Sales Invoice?

Answer: We don't issue a Sales Invoice since the price is vat exclusive.

9. Proper packaging?

Answer: Yes. We make sure that the products are accurate to order and in proper packaging.